

TERMS AND CONDITIONS (AGREEMENT)

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By accessing our website ("The Site") you agree to comply with the terms and conditions established in this document. Please read it carefully before use. If you do not agree with them, please refrain from using the site.

By accessing the features and tools of this site, viewing any information, text or graphics contained herein, the visitor/user is deemed to have already read, understood and agreed to be bound by this Agreement.

By accessing and using our website, you agree to:

That ELITE MEDICAL COLOMBIA S.A.S acts only as an intermediary for operators national and international; hotels, transportation companies, attractions, transportation services welfare. ELITE MEDICAL COLOMBIA S.A.S is dedicated to coordinating the travel logistics of patients who need to go to another city or country for medical or wellness reasons. It can't be considered that ELITE MEDICAL COLOMBIA S.A.S is involved in the practice of medicine or in the provision of health services. The use of ELITE MEDICAL services COLOMBIA S.A.S does not establish a doctor-patient relationship. The choice of treatment or the choice of doctor or health professional is the responsibility of and under the exclusive responsibility of the USER. The services provided by ELITE MEDICAL COLOMBIA S.A.S are limited to design, development, promotion, packaging activities, as well as offering a logistical and assistance service (not medical or health) to national or internationals who decide to travel (to Colombia) in order to acquire a health service or welfare.

Therefore, ELITE MEDICAL COLOMBIA S.A.S has no responsibility regarding the quality of service or competence of any of the medical service providers, of health or well-being with whom you contract. All information published on the website, or provided by any other means, relative to the providers of medical, health services or welfare has been compiled and presented by the information provided by said providers of medical, health or wellness services to ELITE MEDICAL COLOMBIA S.A.S for publication. All medical information found on the site or through any other media is intended solely for general visitor information/users. The publishing sites serve only as a database or informational resource, which can allow your visitors/users to do their own research, due diligence, and study regarding medical care, medical services or well-being and the medical information mentioned therein. This information should not be used as a basis for diagnosis or choice of treatment. The information provided is not useful as a substitute for the opinion of a qualified physician.

ELITE MEDICAL COLOMBIA S.A.S is not involved in the practice of medicine or health or welfare services. The use of its services does not establish a doctor- patient relationship. ELITE MEDICAL COLOMBIA S.A.S will not be responsible for the consequences direct or

indirect, losses, damages or injuries derived from the services provided by the health, medical or wellness providers.

ELITE MEDICAL COLOMBIA S.A.S makes no representations or warranties, express or implied, including but not limited to the suitability of the information for any purpose.

THE USER uses the medical, health or wellness services at his or her own risk and responsibility. By providing the information to the USER, no medical obligation has been established between the USER and ELITE MEDICAL COLOMBIA S.A.S and there is no liability of this type towards the USER.

THE USER expressly accepts that ELITE MEDICAL COLOMBIA S.A.S is not responsible for the use of the services of any provider/ally, for medical procedures or surgical procedures performed by providers/allies, treatments or prescribed medical formulas or issued by any provider/ally, with respect to the quality of the health services that may be provided by suppliers/allies, due to improper conduct of suppliers/allies.

ELITE MEDICAL COLOMBIA S.A.S as a logistics and assistance service provider, is not responsible for the deficiency in the provision and delays of the contracted services since this depends on the suppliers, and they are not jointly responsible for the values requested in reimbursement by third parties or suppliers. The USER declares to have been informed, to have understood and accepted the conditions and restrictions of the services and products of the USER and other suppliers, providers of logistics, tourism, assistance, transportation and other services..

THE USER expressly states that ELITE MEDICAL COLOMBIA S.A.S is released of any type of responsibility on the occasion of: (1). any force majeure event or fortuitous event or event not attributable or directly attributable to ELITE MEDICAL, decisions of competent judicial or administrative authorities, and/or tourist service operators. (2). Accidents, losses or damages suffered by THE USER as a result of their own act or third parties, tourists, negligence, recklessness, failure to comply with instructions taught by suppliers, destination places, airline, local authorities, the Hotel and/or any service provider and/or failure to comply with local regulations or applicable laws by part of the User. (3). Legal inconveniences for any reason, as well as expenses resulting from such reasons, including the return of the USER to his/her place of origin for such reasons; and/or (4) Possible transgressions of Colombian legislation or applicable local regulations, including, but not limited to, regulations on the carrying out and/or promoting practices of child sexual exploitation, acts of discrimination, child labor exploitation, marketing and consumption of narcotics and alcohol, and any applicable law. (5) For damages and losses due to situations that arise during the trip or stay, which THE USER may eventually suffer, including death and any and all type of physical, emotional or physiological injury that you suffer and/or endure with or without relation to the activities inside and outside of the aforementioned trip or stay. PARAGRAPH: THE USER acknowledges and accepts that ELITE MEDICAL does not assume any responsibility derived from the provision of contracted services, since its responsibility is limited to management adequate and the provision of logistical and assistance services,

therefore, any liability or claim arising from the services of third parties or suppliers, including health and/or well-being, will be assumed directly by the respective provider.

Consequently, THE USER declares ELITE MEDICAL free of all responsibility. COLOMBIA S.A.S for any fact or circumstance that arises, both in the displacement as well as during the stay, and any medical, health or well-being, or the development of any activity, and that may compromise my physical integrity and/or patrimonial.

Processing of personal data: ELITE MEDICAL may collect Personal Information when you use the functions, information, data and services of the website. We may also collect Personal Information when you register on the ELITE website. MEDICAL, visit or view any of its pages.

In the event that you register on the website or make requests to ELITE MEDICAL, this may request certain Personal Information, such as, but not limited to, your name, email address, date of birth, gender, zip code, occupation, zone, personal interests, medical or health concerns, etc.

The ELITE MEDICAL website may also automatically receive and record information and data from your device and browser, which does not identify you personally, including but not limited to your IP address, cookies, software and hardware attributes, and the page or website which you are accessing. ELITE MEDICAL may use this information to: personalize the content and ads you see, fulfill your requests, improve our services, address your concerns, contact you, conduct research and provide anonymous reports for internal and external clients of ELITE MEDICAL.

The data provided or collected may be used by ELITE MEDICAL COLOMBIA S.A.S for the offer and sale of goods and services of its potential or current users and/or clients, which requires the collection, storage, copy, delivery, updating, use, ordering, classification, transfer, correction, verification and use for statistical purposes of the data provided.

In compliance with Law 1581 of 2012 and its regulatory decrees, the USER voluntary, prior, explicit, informed and unequivocal, I authorize ELITE MEDICAL COLOMBIA S.A.S, to process your personal data, for the main purpose of hiring, promotion, execution and marketing of goods and services, as well as contact through media telephone, electronic (SMS, chat, email and other means considered electronic) physical and/or personal. I also authorize to know my data that resides in operators of financial information databases; access and consult my personal data that rest or are contained in databases or files of any Entity Private or whether national or international, create databases for the purposes described in the present authorization and the company's database management policies.

I authorize ELITE MEDICAL to process your personal data, which has been delivered through various marketing channels such as websites, their travel agents by phone, Whatsapp among others. ELITE MEDICAL informs that the personal data will be treated in accordance with the provisions of Law 1581 of 2012 and other concordant, modifying and/or complementary rules.

By accepting these terms and conditions, you also accept the data handling policy, personal information and the privacy notice that can be found on this website.

Links to other sites: Our site may contain links to third party sites that are not owned or controlled by ELITE MEDICAL, so it has no control over, and does not assume responsibility for the content, privacy policies or practices of any third party sites or services.

Cookies: The owner of the personal data knows and accepts that ELITE MEDICAL may use a tracking system through the use of cookies (the "Cookies"). Cookies are small files that are installed on the hard drive, with a limited duration in time that help personalize services. Cookies are used in order to know the interests, behavior and demographics of those who visit or are data owners of your website and thus better understand your needs and interests and give them better service or provide them with related information.

It is established that the installation, permanence and existence of Cookies on the user's computer owner of the personal data depends on his/her exclusive will and may be deleted from his/her computer when the owner of the personal data so wishes. We do not control the use of Cookies by third parties. ELITE MEDICAL is not responsible for interceptions, illegal actions or violation of its systems or databases by unauthorized persons. ELITE MEDICAL is not responsible for the improper use of the information obtained by these means.

Control for money laundering and terrorist financing: USERS certify that its resources do not come from or are used for the exercise of any illicit activity or money laundering activities coming from these or activities related to the financing of terrorism.

USERS are obliged to carry out all activities aimed at ensuring that their resources are not related to or come from illicit activities, particularly money laundering or terrorist financing.

Modifications to this Agreement: We reserve the right, in our sole discretion, to modify or replace these terms and conditions by posting the terms updated on the site. Your continued use of the site after any changes constitutes your acceptance of the new terms and conditions.

Scope of service, duration and payment conditions: In case the user wishes to access any of the services, you must sign the respective contract, which will establish all additional data and conditions to these terms and conditions.

Queries and notifications:

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